

Peterborough 360 Degree Nurse Practitioner-Led Clinic



Patient Rights and Responsibilities

Peterborough 360 Degree Clinic respects your right to:

- Be treated in a way that respects your needs and wishes, including cultural and spiritual needs
- Ask as many questions about your health as you need to
- Have accommodations (changes) made to get the care you need. If you speak another language, have a physical or mental disability, or just don't understand something, we will try our best to help you
- Bring someone with you for support
- Be as involved in decisions about your care as you want to be
- Say "yes" or "no" to any care
- Make your own decisions about your life
- Choose someone to make your decisions for you if you are not able to make your own decisions
- Make a complaint and get a quick answer to a complaint
- Have your privacy respected
- Say no to any medical research

Peterborough 360 Degree Clinic invites you to take responsibility to:

- Learn about your health
- Work with us on your health goals
- Let us know when you have questions or a problem
- Be as involved in decisions about your care as you want to be
- Let us know if you cannot make an appointment